Meeting rooms and venue hire

Making a booking

To check availability of rooms and dates in the Civic Centre, please call 01825 762774. To assist our staff, please have the following information available:

- Date(s) required
- Number attending
- Start and end times for your booking including additional set up and clear up times
- Whether you are a noncommercial or commercial booking;

We will then be able to advise you of available rooms and will make every effort to accommodate your booking.

If a room is available for your preferred date and time, we will need additional details to make your provisional booking:

- Your name
- Company or organisation
- The billing address
- Contact telephone numbers and email
- Brief details of the booking. We will then email a booking form for you to confirm.

You will be required to complete: a booking form, a catering form, an additional equipment and layout forms.

You should check and complete the forms and return them to the Council Offices, where your booking will be confirmed. An invoice for the hire charge will be sent to you within 28 days prior to your booking and should be paid within 14 days.

Prior to your booking

Please ensure that you confirm numbers attending and the layout at least two days before your booking.

If you require catering, you must advise us and order at least one week before your event as supplies will need to be ordered in.

If you have any queries, or would like to discuss specific requirements for your booking. please call 01825 762774 and make an appointment to see a member of staff.

Cancellations

Please Note: if you cancel your booking within 14 days of the date of the event, the full hire charge will be payable.

Access for Disabled People

The Civic Centre is fully accessible for disabled people, with designated parking spaces at the rear of the building.

If you have any specific access requirements, or require any information in an alternative format, please call 01825 762774.

Lavout

The room will have been set out to the specification you will have indicated on the booking forms.

If this is incorrect or you require alterations, please contact a caretaker or the Council Offices immediately. The chairs and tables are heavy and you should not attempt to move them.

Additional Equipment

If you require additional equipment on the day, or have difficulties with operating any equipment, please contact a caretaker or the Council Offices for assistance.

Catering

If you require additional catering, or have any queries regarding your catering order, please contact us.

Housekeeping

Maps of the building and housekeeping notices are provided in each room. If you require further information, please contact the Council Offices or, out of normal office hours, a caretaker.

EMERGENCY PROCEDURES

Fire evacuation and emergency procedure notices are provided in all rooms. Please ensure that all of your delegates/guests are aware of the emergency evacuation procedures.

In the event of a fire, please evacuate to the Source Car Park (behind the Civic Centre) and take a roll call of your delegates/quests. You must report immediately to the Fire Officer in charge should anyone from your party be missing or require assistance.

If you require additional information about the evacuation procedures. please contact the Council Offices in person or call 01825 762774.



Civic Centre Foresters Hall Victoria Pavilion

Venue hire charges 2025/26

(prices applicable from 1 April 2025 - 31 March 2026)





Foresters Hall

Victoria Pavilion

Weald Hall







Ashdown Room

Green Room

Martlets Room







Oakleaf Room

Council Chamber

Nightingale Room

Civic Centre (TN22 1AE) - Room hire per hr + VAT Free 3hr & 10hr parking in Luxfords car park (TN22 1AL)

Room	Non-Commercial	Commercial	
Weald Hall (seats up to 220) 15.0m x 21.0m	Off peak rate £29.50 Peak rate £35.50	Off peak rate £51.00 Peak rate £57.50	
Ashdown room (seats up to 100) 11.0m x 7.0m	Off peak rate £15.50 Peak rate £19.00	Off peak rate £27.00 Peak rate £32.00	
Council Chamber (seats up to 50) 6.8m x 12.9m	Off peak rate £18.00 Peak rate £21.50	Off peak rate £24.50 Peak rate £30.00	
Green Room (seats up to 40) 5.5m x 9.4m	£15.00		
Martlets Room (seats up to 25) 4.0m x 6.8m	£13.50		
Oakleaf Room (seats up to 25) 4.1m x 6.1m	£13.50		
Nightingale Room (seats up to 4) 2.4m x 3.8m	£11.00		
Luxfords Restaurant (available when restaurant closed)	£13.50	£21.00	

^{*}Off peak rate – applies daytime Monday to Saturday and evenings Monday to Wednesday from 6.00pm

The Civic Centre is serviced by caretaking staff, who will layout your booking in advance. Maximum capacity in each room is dependent on room layout – please see the Civic Centre website for further details: www.civiccentreuckfield.com

The use of wall-mounted digital smart screens and projector, if required, is included in all room hire charges but should be pre-ordered at the time of booking.

Useful information for Civic Centre Bookings

General hire of equipment		Weald Hall equipment hire only		
Charged per item when ordered with		Full stage (7.3m x 5.49m)	£23.50	
rooms booked on an hourly rate.		Two thirds stage (7.3m x 3.65m)	£11.50	
Flip Chart (with pens)	£7.00	Stage lights (first night)	£22.00	
Laptop	£6.00	Stage lights (subsequent nights)	£14.75	
NoBo display boards (Velcro	£5.00	Piano	£14.75	
Fastenings)		PA system + one microphone	£17.00	
Lectern	£12.50	Standard microphone	£4.00	
TV and DVD player	£8.00	Radio microphone	£11.00	
1 191		Lapel Microphone	£11.00	
		Wheelchair lift to the stage	FREE	
		Induction loop (requires PA)	FREE	

Live music

The Civic Centre may require a contribution to PPL PRS live music tariff charges and general purposes (DJ/recorded music). Please check when you make your booking

Parties

All parties will be considered on merit and may be subject to additional terms and conditions including:

- A responsible person should be named who undertakes to remain sober throughout the event, to act as a liaison with Council staff in the event of an incident or emergency;
- An ID system to be specified to prevent under-18s from buying alcohol at the bar Please note that we do not host 18th birthday parties.
- Should you hire from an inflatables company, it is your responsibility to ensure the inflatable provider has the relevant valid insurance and Risk Assessment in place.

Hirers are not permitted to bring their own food and drink.

Offsite venues for hire

Please note that VAT is not chargeable for Foresters Hall or Victoria Pavilion

Venue	Non- Commercial	Commercial
Foresters Hall, Harcourt Road Hire of main hall and facilities	£12.50	£28.00
Victoria Pavilion, Old Timbers Ln Hire of ground floor main room and facilities	£11.00	£20.00

For these buildings, you will need to collect a key prior to your event. For bookings on a Saturday or Sunday, please call into the offices on Friday before 4.00pm to collect the key. You will need to return the key on the Monday.

A £15 returnable cash deposit will be required for the key.

Foresters Hall is *not* suitable for adult parties or discos and hire of the hall finishes at 9.00pm.

^{**}Peak rate – applies evenings from 6.00pm on Thursday/Friday/Saturday and all day on Sunday Bookings are subject to availability