Meeting Rooms and Venue Hire

Making a Booking
To check availability of rooms and dates in the Civic Centre, please call 01825 747790.

To assist our staff, please have the following information available:

- Date(s) required
- Number attending
- Start and end times for your booking including additional set up and clear up times.

We will then be able to advise you of available rooms and will make every effort to accommodate your booking.

If a room is available for your preferred date and time, we will need additional details to make your provisional booking:

- Your name
- Company or organisation
- The billing address
- Contact telephone numbers and email
- Brief details of the booking.

We will then email or post a booking form for you to confirm.

You will be required to complete:
- a booking form, a catering form,
- an additional equipment and layout forms.

You should check and complete the forms and return them to the Council Offices, where your booking will be confirmed.

You will then be sent a confirmation of your booking preferably by email.

An invoice for the hire charge will be sent to you at least 28 days prior to your booking and should be paid within 14 days.

Prior to your Booking
Please ensure that you confirm numbers attending and the layout at least two days before your booking.

If you require catering, you must advise us and order at least one week before your event.

If you have any queries, or would like to discuss specific requirements for your booking, please call 01825 747790 and make an appointment to see a member of staff.

Cancellations
Please Note: if you cancel your booking within 14 days of the date of the event, the full hire charge will be payable.

Access for Disabled People
The Civic Centre is fully accessible for disabled people, with designated parking spaces at the rear of the building.

If you have any specific access requirements, or require any information in an alternative format, please call 01825 747790.

Layout
The room will have been set out to the specification you will have indicated on the booking forms.

If this is incorrect or you require alterations, please contact a caretaker or the Council Offices immediately.

The chairs and tables are heavy and you should not attempt to move them.

Additional Equipment
If you require additional equipment on the day, or have difficulties with operating any equipment, please contact a caretaker or the Council Offices for assistance.

Catering
If you require additional catering, or have any queries regarding your catering order, please contact us.

Housekeeping
Maps of the building and housekeeping notices are provided in each room.

If you require further information, please contact the Council Offices or, out of normal office hours, a caretaker.

Venue hire charges 2019/2020
(prices applicable from 1 April 2019 – 31 March 2020)

- Civic Centre and Foresters Hall
- Weald Hall
- Council Chamber
- Green Room
- Martlets Room
- Oakleaf Room
- Ashdown Room
- Mayor’s Parlour
Meeting Rooms and Venue Hire

Civic Centre (TN22 1AE) basic room hire per hour + VAT

<table>
<thead>
<tr>
<th>Room</th>
<th>Non-Commercial</th>
<th>Commercial</th>
</tr>
</thead>
<tbody>
<tr>
<td>Weald Hall (seats up to 250) 15m x 21m</td>
<td>Off peak rate £23.50* Peak rate £28.50**</td>
<td>Off peak rate £40.80* Peak rate £45.80**</td>
</tr>
<tr>
<td>Ashdown room (seats up to 100) 11m x 7m</td>
<td>Off peak rate £12.25* Peak rate £15.25**</td>
<td>Off peak rate £21.40* Peak rate £25.40**</td>
</tr>
<tr>
<td>Council Chamber (seats up to 50) 6.8m x 12.9m</td>
<td>£14.25</td>
<td>Off peak rate £15.25* Peak rate £18.35**</td>
</tr>
<tr>
<td>Green Room (seats up to 50)</td>
<td>£11.75</td>
<td></td>
</tr>
<tr>
<td>Oakleaf Room (seats up to 25) 4.1m x 6.1m</td>
<td>£10.70</td>
<td></td>
</tr>
<tr>
<td>Marlets Room (seats up to 30) 4m x 6.8m</td>
<td>£10.70</td>
<td></td>
</tr>
<tr>
<td>Mayor’s Parlour (seats up to 10) 3.7m x 4.4m</td>
<td>£9.20</td>
<td></td>
</tr>
<tr>
<td>Luxfords Restaurant (available when restaurant closed)</td>
<td>£10.70</td>
<td></td>
</tr>
</tbody>
</table>

*Off peak rate – applies daytime Monday to Sunday and evenings Monday to Wednesday from 6.00pm
**Peak rate – applies evening from 6.00pm on Thursday/Friday/Saturday/Sunday
Sunday bookings are subject to availability

Maximum capacity dependent on room layout – please see separate sheet for details and specify the layout when you make your booking.

The use of wall-mounted digital smart screens and projector, if required, is included in all room hire charges but should be pre-ordered at the time of booking.

Meeting Rooms and Venue Hire

Foresters Hall (TN22 5DT)- Basic room hire per hour

<table>
<thead>
<tr>
<th>Room</th>
<th>Non-Commercial</th>
<th>Commercial</th>
</tr>
</thead>
<tbody>
<tr>
<td>Main Hall – adult group</td>
<td>£10.00</td>
<td>£21.95</td>
</tr>
<tr>
<td>Mail Hall – voluntary youth group</td>
<td>£4.90</td>
<td>n/a</td>
</tr>
</tbody>
</table>

Please note that VAT is not chargeable on Foresters Hall bookings

Foresters Hall
You will need to collect a key prior to your event. Bookings for a Saturday and Sunday, please call into the offices on Friday before 4.00pm to collect the key. You will need to return the key on the Monday. A £15 returnable cash deposit will be required for the key.

Foresters Hall is not suitable for adult parties or discos

Useful information for Civic Centre Bookings
The use of a wall-mounted digital smart screen and projector, if required, is included in all room hire charges – please advise at time of booking.

<table>
<thead>
<tr>
<th>General hire of equipment</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>Flip Chart (with pens)</td>
<td>£5.00</td>
</tr>
<tr>
<td>Laptop</td>
<td>£5.00</td>
</tr>
<tr>
<td>NoBo display boards (Velcro Fastenings)</td>
<td>£3.00</td>
</tr>
<tr>
<td>Lectern</td>
<td>£10.00</td>
</tr>
<tr>
<td>TV and DVD player</td>
<td>£6.50</td>
</tr>
<tr>
<td>PA system + one microphone</td>
<td>£12.00</td>
</tr>
<tr>
<td>Radio microphone</td>
<td>£9.00</td>
</tr>
<tr>
<td>Lapel Microphone</td>
<td>£9.00</td>
</tr>
<tr>
<td>Wheelchair lift to the stage</td>
<td>FREE</td>
</tr>
<tr>
<td>Induction loop (requires PA)</td>
<td>FREE</td>
</tr>
</tbody>
</table>

Parties
All parties will be considered on merit and may be subject to additional terms and conditions including:
• A responsible person should be named who undertakes to remain sober throughout the event, to act as a liaison with Council staff in the event of an incident or emergency;
• An ID system to be specified to prevent under-18s from buying alcohol at the bar
Please note that we do not host 18th birthday parties.

Hirers are not permitted to bring their own catering or refreshments unless by prior arrangement/authorisation by the management.